



# On-Site Service Pricing

(Local Service Areas: San Dimas, Glendora, Azusa, Covina, Charter Oak, and La Verne)

<b>Regular Pricing</b>	
<b>Diagnostics Fee*</b> <i>(Hardware and/or Software Diagnostics for any Laptop or Desktop System)</i> <i>*Fee is applied towards total cost of service/repair.</i>	<b>\$100.00</b>
<b>Desktop(s) + Device(s) Support</b> <i>(On-Site Servicing of Desktop(s), Laptop(s), Cell Phones, Tablets, Printers, Cleaning, Virus and Malware Removal, Program Installation, Hardware Repairs, Data Backup, Data Transfer, Data Extraction, Data Restore/Recovery, etc.)</i>	<b>\$100.00/Hour</b>
<b>Home Server(s) + Residential Network(s) Support</b> <i>(On-Site Servicing of Home Server System(s), Residential Network(s), Home Server Administration, Home Wi-Fi or Wired Network Support, Home Server Data Recovery, Home Server Data Backup, Home Server Program Installation, etc.)</i>	<b>\$125.00/Hour</b>
<b>Driving Time Fee</b> <i>(2x Time to Location, Round Trip. Only Applies if Total Commute is over 1 Hr.)</i>	<b>\$25.00/Hour</b>
<b>4-Hour Minimum Pricing</b>	
<b>Diagnostics Fee*</b> <i>(Hardware and/or Software Diagnostics for any Laptop or Desktop System)</i> <i>*Fee is applied towards total cost of service/repair.</i>	<b>\$0.00</b>
<b>Desktop(s) + Device(s) Support</b> <i>(On-Site Servicing of Desktop(s), Laptop(s), Cell Phones, Tablets, Printers, Cleaning, Virus and Malware Removal, Program Installation, Hardware Repairs, Data Backup, Data Transfer, Data Extraction, Data Restore/Recovery, etc.)</i>	<b>\$100.00/Hour</b>
<b>Home Server(s) + Residential Network(s) Support</b> <i>(On-Site Servicing of Home Server System(s), Residential Network(s), Home Server Administration, Home Wi-Fi or Wired Network Support, Home Server Data Recovery, Home Server Data Backup, Home Server Program Installation, etc.)</i>	<b>\$125.00/Hour</b>
<b>Driving Time Fee</b> <i>(2x Time to Location, Round Trip. Only Applies if Total Commute is over 1 Hr.)</i>	<b>\$0.00/Hour</b>
<b>Remote Desktop Assistance Services</b> <i>(From time of phone call start to finish)</i>	<b>\$50.00/Hour</b>